

#### **Location Consulting Services**

Bridgewater, New Jersey Jacksonville, Florida Dallas, Texas

### Watertown Target Industry Program

#### **Profiles 1-4:**

- 1. Agricultural (Seed) Testing
- 2. Valves, Controls, Pipe Fittings
- 3. Small / Modular Data Centers
  - 4. Office Functions

# Watertown Development Company Watertown, South Dakota



Wadley Donovan Gutshaw Consulting

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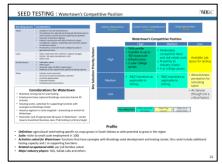
## **TARGET INDUSTRY PROFILE 1:**

# AGRICULTURAL (SEED) TESTING, COMMERCIAL ACTIVITIES, SUPPORT FUNCTIONS



- Sector Definitions and Job Families
- Watertown Occupational Scale and Concentration
- Location Criteria
- Watertown's Competitive Position
- Industry Sector Profile: Size, Trends, Major Companies / Geographies / Trade Associations
- Watertown Opportunities and Messaging











- Subgroups within this 'vertical' include:
  - Seed Research and Development (not targeted for Watertown)
  - Seed Testing Labs (lab activity)
  - Commercialization (office activity)
  - Sales and Support (office activity)

#### • Descriptions:

- Seed Testing: Seed testing evaluates the quality and standards of the seeds that includes moisture, ODV, germination, and purity, which allows the community of the farmers to receive seeds of good quality. The main objective of the seed testing services is to offer information regarding seed quality to the seed industry, the producer, and the consumer. Start-ups, company expansions, contract labs.
- Commercialization: Process of delivering top quality seed to the marketplace so farmers will have the best
  possible chance of economically producing high-yielding, high-quality crops. Product life cycle management /
  marketing / branding high level corporate function.
- Sales and Support: Technical support, training, consultative services, customer relationship management, logistics as examples
- Rationale for inclusion as a target industry:
  - Geographic: Part of South Dakota agriculture heartland and proximity to Brookings, a major center for seed research and development. Watertown provides a nearby and convenient location for downstream activities to Research and Development.
  - Stakeholder Input: Mentioned as a potential target by three interviewees



• Standard Occupational Classifications (SOC) that encompass a wide range of jobs that fall into the skills requirements of Seed Testing Labs, Commercialization and related Sales, Service and Support

COMMERCIALIZATION

SEED TESTING	
OCCUPATIONAL TITLES	
Natural Sciences Managers	
Statisticians	
Data Scientists	
Environmental Engineering Technicians	
Calibration Technologists and Technicians	
Surveying and Mapping Technicians	
Animal Scientists	
Food Scientists and Technologists	
Soil and Plant Scientists	
Biochemists and Biophysicists	
Microbiologists	
Zoologists and Wildlife Biologists	
Biological Scientists, All Other	
Environmental Scientists Including Health	
Geoscientists, Exc. Hydrologists, Geographer	s
Hydrologists	
Agricultural Technicians	
Food Science Technicians	
Biological Technicians	
Environmental Science Technicians, Incl Hea	lth
Geological Technicians, Exc Hydrologic Techs	;
Hydrologic Technicians	
Weighers, Measurers, Samplers, Recordkeep	oing
Statistical Assistants	
Agricultural Inspectors	
Inspectors, Testers, Sorters, Samplers, Weigh	ners

COMMERCIALIZATION OCCUPATIONAL TITLES
Advertising and Promotions Managers
Marketing Managers
Sales Managers
Public Relations Managers
Financial Managers
Purchasing Managers
Natural Sciences Managers
Logisticians
Project Management Specialists
Management Analysts
Market Research Analysts and Marketing Specialists
Business Operations Specialists, All Other
Financial Specialists, All Other
Web Developers
Web and Digital Interface Designers
Operations Research Analysts
Statisticians
Data Scientists
Agricultural Engineers
Environmental Engineers
Soil and Plant Scientists
Microbiologists
Conservation Scientists
Environmental Scientists and Specialists, Incl. Health
Geoscientists, Except Hydrologists and Geographers
Hydrologists
Agricultural Technicians
Environmental Science & Protection Technicians, Incl. Health
Hydrologic Technicians
Agricultural Sciences Teachers, Postsecondary
Agricultural Inspectors

SALES AND SUPPORT
OCCUPATIONAL TITLES
Sales Managers
Administrative Services Managers
Purchasing Managers
Training and Development Managers
Natural Sciences Managers
Buyers and Purchasing Agents, Farm Products
Logisticians
Project Management Specialists
Compensation, Benefits, and Job Analysis Specialists
Training and Development Specialists
Business Operations Specialists, All Other
Accountants and Auditors
Budget Analysts
Credit Analysts
Financial Specialists, All Other
Web Developers
Web and Digital Interface Designers
Agricultural Engineers
Environmental Engineers
Soil and Plant Scientists
Conservation Scientists
Agricultural Technicians
Agricultural Sciences Teachers, Postsecondary
Farm and Home Management Educators
First-Line Supervisors of Non-Retail Sales Workers
Sales Reps of Services, Except Advertising, Fin./Insurance, & Travel
Sales Reps, Wholesale & Mfg, Tech/Sci Products
Sales Reps, Wholesale & Mfg, Except Tech/Sci Products
Telemarketers
Sales and Related Workers, All Other
First-Line Supervisors of Office & Admin Support Workers
Bill and Account Collectors
Billing and Posting Clerks
Bookkeeping, Accounting, and Auditing Clerks
Customer Service Representatives
New Accounts Clerks
Order Clerks
Agricultural Inspectors
Graders and Sorters, Agricultural Products

#### OCCUPATIONAL SCALE & CONCENTRATION: Seed Testing Labs



- WDGC prefers occupational location quotients (LQs) within 0.9-1.5, indicating sufficient, but not overly competitive labor resources in the applicable job families
- 171 employed in related occupations within a 30-minute commute (LQ=.88)
- Seek direct lab / testing talent
- 30 to 45-minute commute zone likely captures residents working in the Brookings cluster
- Highlighted
   occupation:
   Inspectors,
   Testers, Sorters,
   Samplers,
   Weighers with 67
   to 83 employees
   and LQ of 1.03
- Aligned to smaller scale operations, perhaps adjuncts to operations in Brookings
- Some presence of soil and plant scientists and ag technicians as well – perhaps presently commuting to Brookings

				30-minute Commute Shed					
		Wate	rtown, SD μS	Α	Watertown SD				
Occupation	soc				Calvin Trade Ctr.				
		Employment	LQ	Median Wage	Employment	LQ	Median Wage		
Total - All Occupations	00-0000	16,903	1.00	\$45,000	22,292	1.00	\$45,500		
Watertown Agriculture Labs		111	0.77	\$55,800	171	0.88	\$55,400		
Natural Sciences Managers	11-9121	2	0.28	\$132,600	2	0.32	\$131,400		
Statisticians	15-2041	0	0.39	\$83,900	1	0.38	\$83,400		
Data Scientists	15-2051	0	0.23	\$95,700	2	0.22	\$95,300		
Environmental Engineering Technicians	17-3025	1	0.49	\$45,500	1	0.54	\$45,200		
Calibration Technologists and Technicians	17-3028	1	0.59	\$55,400	2	0.67	\$54,900		
Surveying and Mapping Technicians	17-3031	3	0.40	\$47,700	4	0.41	\$47,300		
Animal Scientists	19-1011	1	3.48	\$57,100	2	5.25	\$56,100		
Food Scientists and Technologists	19-1012	0	0.40	\$78,400	3	2.01	\$76,100		
Soil and Plant Scientists	19-1013	10	5.32	\$65,200	18	6.87	\$64,400		
Biochemists and Biophysicists	19-1021	0	0.08	\$95,900	1	0.15	\$94,200		
Microbiologists	19-1022	0	0.40	\$57,300	1	0.46	\$56,800		
Zoologists and Wildlife Biologists	19-1023	1	1.68	\$62,100	2	1.69	\$61,800		
Biological Scientists, All Other	19-1029	1	0.38	\$63,500	2	0.41	\$63,000		
Environmental Scientists Including Health	19-2041	1	0.48	\$71,500	4	0.52	\$71,000		
Geoscientists, Exc. Hydrologists, Geographers	19-2042	0	0.35	\$70,100	1	0.36	\$69,700		
Hydrologists	19-2043	0	0.77	\$90,200	0	0.78	\$89,600		
Agricultural Technicians	19-4012	9	4.58	\$42,000	16	6.88	\$41,400		
Food Science Technicians	19-4013	2	0.66	\$48,500	8	3.23	\$47,300		
Biological Technicians	19-4021	0	0.35	\$41,600	3	0.37	\$41,300		
Environmental Science Technicians, Incl Health	19-4042	0	0.52	\$44,400	2	0.60	\$44,000		
Geological Technicians, Exc Hydrologic Techs	19-4043	0	0.33	\$49,500	0	0.33	\$49,300		
Hydrologic Technicians	19-4044	0	2.37	\$57,500	0	2.30	\$57,200		
Weighers, Measurers, Samplers, Recordkeeping	43-5111	8	1.05	\$46,300	12	1.14	\$45,900		
Statistical Assistants	43-9111	0	0.34	\$47,200	0	0.34	\$47,000		
Agricultural Inspectors	45-2011	0	0.60	\$54,300	1	0.77	\$53,600		
Inspectors, Testers, Sorters, Samplers, Weighers	51-9061	67	1.03	\$48,900	83	1.03	\$48,600		

#### OCCUPATIONAL SCALE & CONCENTRATION: Commercialization Activities



- WDGC prefers occupational location quotients (LQs) within 0.9-1.5, indicating sufficient, but not overly competitive labor resources in the applicable job families
- 429 employed in related occupations within a 30-minute commute (LQ=.48)
- Seek experienced marketing / sales talent, preferably with background in seed science
- Significant employment overall in this job family <u>but low</u> general concentration
- Overall, a pool of business specialists with minor alignment with soil scientists and agricultural technicians
- Insufficient to
   stand as a target
   without the
   context of
   proximity to
   Brookings

Occupation					30-minute Commute Shed			
		Water	town, SD μ	SA .	Watertown SD			
					Calvin Trade Ctr.			
		Employment	LQ	Median	Employment	LQ	Median	
		Linployment	LQ	Wage	Linployment	-Q	Wage	
Watertown Ag Commercialization		303	0.47	\$90,000	429	0.48	\$88,200	
Advertising and Promotions Managers	11-2011	0	0.45	\$128,700	1	0.44		
Marketing Managers	11-2021	1	0.11	\$138,800	5		\$138,000	
Sales Managers	11-2022	22	0.41	\$163,400	31	0.39	\$162,700	
Public Relations Managers	11-2032	1	0.51	\$132,500	3	0.50	\$131,800	
Financial Managers	11-3031	23	0.33	\$157,300	29		\$156,600	
Purchasing Managers	11-3061	3	0.53	\$127,900	4	0.51	\$127,300	
Natural Sciences Managers	11-9121	2	0.28	\$132,600	2	0.32	\$131,400	
Logisticians	13-1081	9	0.39	\$81,800	12	0.41	\$81,300	
Project Management Specialists	13-1082	54	0.51	\$73,200	72	0.53	\$72,800	
Management Analysts	13-1111	69	0.68	\$83,400	88	0.69	\$82,900	
Market Research Analysts and Marketing Specialists	13-1161	51	0.59	\$63,800	71	0.57	\$63,500	
Business Operations Specialists, All Other	13-1199	29	0.23	\$90,900	35	0.22	\$90,400	
Financial Specialists, All Other	13-2099	0	0.77	\$71,400	2	0.71	\$71,100	
Web Developers	15-1254	7	0.87	\$51,900	10	0.84	\$51,600	
Web and Digital Interface Designers	15-1255	1	0.35	\$122,200	4	0.34	\$121,600	
Operations Research Analysts	15-2031	0	0.59	\$68,700	2	0.55	\$68,400	
Statisticians	15-2041	0	0.39	\$83,900	1	0.38	\$83,400	
Data Scientists	15-2051	0	0.23	\$95,700	2	0.22	\$95,300	
Agricultural Engineers	17-2021	0	0.80	\$79,200	0	0.81	\$78,700	
Environmental Engineers	17-2081	0	0.48	\$93,100	1	0.55	\$92,300	
Soil and Plant Scientists	19-1013	10	5.32	\$65,200	18	6.87	\$64,400	
Microbiologists	19-1022	0	0.40	\$57,300	1	0.46	\$56,800	
Conservation Scientists	19-1031	6	3.29	\$63,900	11	3.49	\$63,400	
Environmental Scientists and Specialists, Incl. Health	19-2041	1	0.48	\$71,500	4	0.52	\$71,000	
Geoscientists, Except Hydrologists and Geographers	19-2042	0	0.35	\$70,100	1	0.36	\$69,700	
Hydrologists	19-2043	0	0.77	\$90,200	0	0.78	\$89,600	
Agricultural Technicians	19-4012	9	4.58	\$42,000	16	6.88	\$41,400	
Environmental Science & Protection Technicians, Incl. Health	19-4042	0	0.52	\$44,400	2	0.60	\$44,000	
Hydrologic Technicians	19-4044	0	2.37	\$57,500	0	2.30	\$57,200	
Agricultural Sciences Teachers, Postsecondary	25-1041	0	0.35	\$70,100	0	0.28	\$70,100	
Agricultural Inspectors	45-2011	0	0.60	\$54,300	1	0.77	\$53,600	

#### OCCUPATIONAL SCALE & CONCENTRATION: Related Sales & Support Occupations WDGC

- WDGC prefers occupational location quotients (LQs) within 0.9-1.5, indicating sufficient, but not overly competitive labor resources in the applicable job families
- 1,997 employed in related occupations within a 30-minute commute (LQ=.92)
- Seek a mix of business / customer support functions; agricultural industry experience preferred
- Significant employment overall in this job family and a strong LQ (0.92)
- Overall, a pool of business and support talent typical for a market this sizes with minor alignment with soil scientists and agricultural technicians
- Considerable alignment with cross-industry office functions

					30-minute Commute Shed			
		Waterto	wn. SD	uSA	Watertown SD			
Occupation	soc		,	<b>,</b>	Calvin Trade Ctr.			
				Median			Median	
		Employment	LQ	Wage	Employment	LQ	Wage	
Watertown Ag Sales & Support Job Fam		1,537	0.94	\$63,500	1,997	0.92	\$63,100	
Sales Managers	11-2022	22	0.41	\$163,400	31	0.39	\$162,700	
Administrative Services Managers	11-3012	15	0.58	\$95,000	18	0.56	\$94,500	
Purchasing Managers	11-3061	3	0.53	\$127,900	4	0.51	\$127,300	
Training and Development Managers	11-3131	0	0.29	\$111,900	1	0.28	\$111,500	
Natural Sciences Managers	11-9121	2	0.28	\$132,600	2	0.32	\$131,400	
Buyers and Purchasing Agents, Farm Products	13-1021	0	1.43	\$74,700	2	1.42	\$74,200	
Logisticians	13-1081	9	0.39	\$81,800	12	0.41	\$81,300	
Project Management Specialists	13-1082	54	0.51	\$73,200	72	0.53	\$72,800	
Compensation, Benefits, and Job Analysis Specialists	13-1141	22	2.21	\$62,900	29	2.10	\$62,600	
Training and Development Specialists	13-1151	6	0.41	\$62,600	9	0.39	\$62,300	
Business Operations Specialists, All Other	13-1199	29	0.23	\$90,900	35	0.22	\$90,400	
Accountants and Auditors	13-2011	206	1.34	\$76,600	273	1.32	\$76,100	
Budget Analysts	13-2031	0	0.62	\$75,500	1	0.61	\$75,100	
Credit Analysts	13-2041	8	1.26	\$69,100	12	1.14	\$68,800	
Financial Specialists, All Other	13-2099	0	0.77	\$71,400	2	0.71	\$71,100	
Web Developers	15-1254	7	0.87	\$51,900	10	0.84	\$51,600	
Web and Digital Interface Designers	15-1255	1	0.35	\$122,200	4	0.34	\$121,600	
Agricultural Engineers	17-2021	0	0.80	\$79,200	0	0.81	\$78,700	
Environmental Engineers	17-2081	0	0.48	\$93,100	1	0.55	\$92,300	
Soil and Plant Scientists	19-1013	10	5.32	\$65,200	18	6.87	\$64,400	
Conservation Scientists	19-1031	6	3.29	\$63,900	11	3.49	\$63,400	
Agricultural Technicians	19-4012	9	4.58	\$42,000	16	6.88	\$41,400	
Agricultural Sciences Teachers, Postsecondary	25-1041	0	0.35	\$70,100	0	0.28	\$70,100	
Farm and Home Management Educators	25-9021	0	0.29	\$69,500	1	0.30	\$69,000	
First-Line Supervisors of Non-Retail Sales Workers	41-1012	31	0.92	\$117,000	43	0.94	\$116,300	
Sales Reps of Services, Except Advertising, Fin./Insurance, & Travel	41-3091	18	0.17	\$42,500	29	0.18	\$42,200	
Sales Reps, Wholesale & Mfg, Tech/Sci Products	41-4011	62	2.00	\$101,300	79	1.82	\$100,900	
Sales Reps, Wholesale & Mfg, Except Tech/Sci Products	41-4012	230	1.71	\$79,700	296	1.65	\$79,300	
Telemarketers	41-9041	5	0.49	\$32,800	8	0.44	\$32,700	
Sales and Related Workers, All Other	41-9099	8	0.69	\$59,700	13	0.74	\$59,300	
First-Line Supervisors of Office & Admin Support Workers	43-1011	70	0.41	\$56,600	83	0.39	\$56,300	
Bill and Account Collectors	43-3011	39	1.94	\$42,100	45	1.75	\$41,900	
Billing and Posting Clerks	43-3021	38	0.73	\$43,400	45	0.68	\$43,200	
Bookkeeping, Accounting, and Auditing Clerks	43-3031	349	2.01	\$43,100	446	1.99	\$42,900	
Customer Service Representatives	43-4051	262	0.85	\$40,400	320	0.79	\$40,300	
New Accounts Clerks	43-4141	7	1.60	\$40,900	11	1.49	\$40,700	
Order Clerks	43-4151	5	1.12	\$44,000	9	1.09	\$43,700	
Agricultural Inspectors	45-2011	0	0.60	\$54,300	1	0.77	\$53,600	
Graders and Sorters, Agricultural Products	45-2041		1.85	\$43,100		3.01	\$42,400	



- Talent availability / experience and appropriate facility space (lab and office) are perhaps the most important factors towards successful development of the Seed Testing Industry in Watertown.
   Proximity to the established and significant cluster in Brookings is an addition advantage.
- These are general factors and categories – more nuanced considerations applicable to each sector would be considered in an actual location selection study, with factors weighted accordingly
- Highlighted are typical siting considerations for which comparable macro-level data is readily available and measurable
- Watertown's strengths per each of these factors can be applied to competitive marketing messages

Key Siting Factors	Considerations
Talent	<ul> <li>Scalable to max 50-100 headcount</li> <li>Occupational mix: Agricultural testing job family focused on seed scientists, technicians and supporting occupations</li> <li>Associate to bachelors degrees</li> <li>Industry intersections with office functions, project management, logistics, marketing-sales and other aspects of seed test industry</li> <li>Proximate to 2-year and 4-year colleges focused on agricultural science</li> </ul>
Costs	<ul> <li>Salary costs lower than national / regional averages</li> <li>Facility / lab space development costs</li> <li>Utility costs</li> </ul>
Facility Factors	<ul> <li>Laboratory space</li> <li>Office space</li> <li>Generally under 25,000 sf requirement</li> <li>Moderate utility requirements specific to testing regimes</li> </ul>
Other	<ul> <li>Industry cluster proximity</li> <li>Air access to parent companies / partners</li> <li>Incentive opportunities</li> <li>Corporate taxation</li> <li>Entrepreneurial environment</li> </ul>

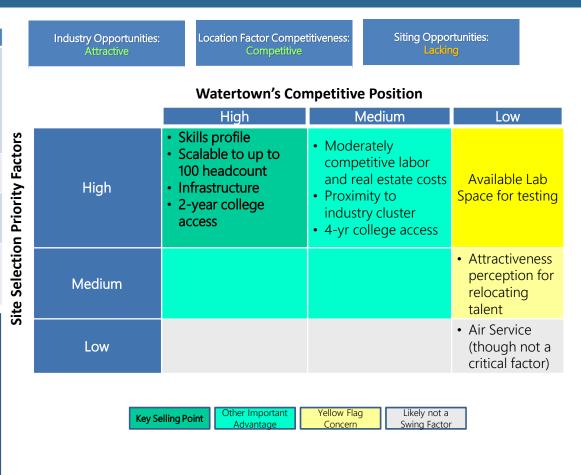
#### SEED TESTING: Watertown's Competitive Position



Key Siting Factors	Considerations
Talent	<ul> <li>Scalable to max 50-100 headcount</li> <li>Occupational mix: Agricultural testing job family focused on seed scientists, technicians and supporting occupations</li> <li>Associate to bachelors degrees</li> <li>Industry intersections with office functions, project management, logistics, marketing-sales and other aspects of seed test industry</li> <li>Proximate to 2-year and 4-year colleges focused on agricultural science</li> </ul>
Costs	<ul> <li>Salary costs lower than national / regional averages</li> <li>Facility / lab space development costs</li> <li>Utility costs</li> </ul>
Facility Factors	<ul> <li>Laboratory space</li> <li>Office space</li> <li>Generally under 25,000 sf requirement</li> <li>Moderate utility requirements specific to testing regimes</li> </ul>
Other	<ul> <li>Industry cluster proximity</li> <li>Air access to parent companies / partners</li> <li>Incentive opportunities</li> <li>Corporate taxation</li> <li>Entrepreneurial environment</li> </ul>

#### **Considerations for Watertown**

- · Relatively strong LQs for seed testing
- Employment base captures Brookings commute shed at 45minutes
- Growing sector, potential for supporting functions with synergies to Brookings cluster
- Industry segment is rarely targeted presenting an entrée for Watertown
- Downside: lack of appropriate lab space in Watertown would require investment business case, if lab testing is primary target



#### **Profile**

- Definition: agricultural seed testing specific to crops grown in South Dakota or with potential to grow in the region
- Scale: niche to small scale employment (< 100)
- Activities suited for Watertown: functions that have synergies with Brookings seed development and testing cluster; this could include additional testing capacity and / or supporting functions. Marketing-commercialization activities more challenging to include.
- Related occupational skills: per job families noted
- Major industry players: SGS, SoDak Labs and others



# South Dakota, particularly Brookings, is a cluster of seed testing of regional significance. Watertown's proximity and shared 45-minute labor market can provide opportunities for local investment.

Overall Performance	Growth industry, moderate capital intensity, modest professional and technical employment requirements
Estimated Market Revenue	The United States Seed Treatment Market, which includes aspects of seed testing, was estimated at USD 1.50 billion in 2024
Expected 5-year Revenue Growth	Market expected to grow at a compound annual growth rate (CAGR) of 4.80% to reach USD 2.00 billion by 2030
Constraints	<ul> <li>No specific constraints other than availability of appropriate lab space in Watertown and gravitation to Brookings with university proximity / a competitive incentive package will likely be necessary</li> </ul>
Major Companies and US Locations	<ul> <li>SGS SA: Recognized as a benchmark for quality and integrity in the seed industry, SGS offers a wide range of seed testing and monitoring services to help companies meet internationally recognized standards / Brookings location and US HQ in New Jersey</li> <li>SoDak Labs, Inc.: An ISTA accredited laboratory based in Brookings, SD, offering seed germination, vigor, purity, and genetic purity tests.</li> <li>Eurofins USA: Part of the Eurofins Scientific group, Eurofins is known for its advanced testing capabilities and commitment to quality (offices / testing in several US locations, closest is Minneapolis)</li> <li>20/20 Seed Labs Inc.: Specializes in seed testing and certification services, ensuring that seeds meet the highest standards of quality and performance (based in Winnipeg, Manitoba)</li> <li>AMM Seed Testing Inc.: Provides a variety of seed testing services, including germination, purity, and disease testing, to support the seed industry (based in Santa Barbara, CA)</li> <li>Intertek Group: Offers a comprehensive range of seed testing services, including physical purity tests, germination tests, and GMO testing, to support the seed industry (closest location is Winnipeg). Ag testing is one of many segments</li> <li>Bureau Veritas: Known for its rigorous testing soil and seed testing, pesticide analysis and certification services, Bureau Veritas provides seed testing services that comply with international standards. HQ in Belgium / numerous offices in US, closest in Chicago and Kansas City. Ag testing is one of many segments.</li> </ul>
Major Trade Show and Key Trade Association	<ul> <li>International Seed Testing Association (ISTA)</li> <li>Society of Commercial Seed Technologists</li> </ul>
Key Marketing Message	A solid base for expansion: field / lab testing and supporting functions



- Rationale for inclusion as a target industry:
  - Geographic: part of South Dakota agriculture heartland and proximity to Brookings, a major center for seed research and development at South Dakota State University and private testing companies (e.g., SoDak Labs, SGS)
  - Location requirements: not employment intensive / not infrastructure intensive / however, lab facilities might be required; some field testing with precision instrumentation as well
  - Watertown workforce profile supports testing labs and supporting functions provide an attractive talent base; marketing and commercialization will likely be more challenging to develop locally
  - Market trends suggest continued growth overall
  - Lake Area Technical College as a training resource: Agricultural Curriculum business / merchandising / precision technology

Sub-target	Location Need	Watertown Capacity / Opportunity
Seed Testing – lab and field (Promising)	Workforce: scientific talent, qc, lab techs (< 50 headcount) Facility: may need wet and dry lab space Proximity to industry cluster	<ul> <li>Experienced professional workforce (+)</li> <li>No current knowledge of available lab space (-)</li> <li>Within 1 hour of Brookings cluster (+)</li> <li>Precision Ag Technology Curriculum (LATC) (+)</li> </ul>
Commercialization (less promising)	Workforce: professional talent: scientists, business analysts, marketing / finance professionals Facility: office space Proximity to industry cluster	<ul> <li>Direct occupational concentration challenging (-)</li> <li>Office space available (+)</li> <li>Within 1 hour of Brookings cluster (+)</li> <li>May have difficulty attracting talent (-)</li> </ul>
Sales and Support (more promising)	Workforce Facility: office space Moderate labor costs: mix of customer facing and back office	<ul> <li>Customer service and support workforce profile in an agricultural region (+)</li> <li>Office space available (+)</li> <li>Within 1 hour of Brookings cluster (+)</li> <li>Cost savings vs. Minneapolis-St Paul (+)</li> </ul>

#### DATA SOURCES: Research for Agricultural / Seed Testing



#### Sources

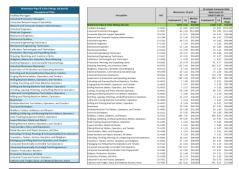
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# **TARGET INDUSTRY PROFILE 2:**

VALVES, CONTROLS, PIPE FITTINGS



- Sector Definitions and Job Families
- Watertown Occupational Scale and Concentration
- Location Criteria
- Watertown's Competitive Position
- Industry Sector Profile: Size, Trends, Major Companies / Geographies / Trade Associations
- Watertown Opportunities and Messaging









#### Subgroups include:

- Manufacturing: pipe and valve fittings which offers good skills transfer with existing local industry, training resources and precision skills
- Manufacturing: controls, electronic or hydraulic, also offering good skills transfer with existing local industry, training resources and precision skills
- Support Functions: wholesale, customer service functions (cross-over with Office Functions)

#### Descriptions:

- Pipe Fittings Manufacturing: adapters, couplings, elbows, tees, flanges, valves, reducers, and sleeves for fluid management systems. Each type of fitting serves a specific purpose, ensuring that pipes are securely connected and that fluids flow efficiently. Materials include stainless steel, brass, copper, carbon steel, cast iron, and bronze as well as plastics / polymers / rubber compounds. Note that significant tariffs are proposed for several materials, particularly copper.
- Control Valves Manufacturing: linear and rotary control valves are extensively used in process industries such
  as food & beverages, oil & gas, water & wastewater, petrochemicals, energy & power, and pharmaceuticals
  to reach growing automation needs. The solenoid valve market is increasingly gaining popularity across
  different industries, especially as they complement industrial process automation strategies.
- Support Functions: Customer service, wholesalers are potential niches
- Rationale for inclusion as a target industry:
  - Somewhat freight-neutral: general small parts / lower weight that readily packs efficiently for shipment, reducing freight as a % of cost of goods sold, mitigating a disadvantage (market access) for South Dakota's logistics geography
  - The market presents significant opportunities, particularly in the development of eco-friendly and advanced material-based fittings
  - Product quality: fittings and valves are high precision components subject to regulatory scrutiny –
     Watertown's reputation for workforce-product quality and precision talent are marketable assets



 Standard Occupational Classifications (SOC) that encompass a wide range of jobs that fall into the skills requirements of Pipe Fittings and Valve Controls

Watertown Pipe & Valve Fittings Job Family					
Occupational Titles					
Facilities Managers					
Industrial Production Managers					
Computer Network Support Specialists					
Network and Computer Systems Administrators					
Industrial Engineers					
Materials Engineers					
Mechanical Engineers					
Mechanical Drafters					
Industrial Engineering Technicians					
Mechanical Engineering Technicians					
Calibration Technologists and Technicians					
Production, Planning, and Expediting Clerks					
Shipping, Receiving, and Inventory Clerks					
Weighers, Measurers, Samplers, Recordkeeping					
Electrical Repairers, Commercial & Industrial Eqpt.					
Industrial Machinery Mechanics					
Supervisors of Production and Operating Workers					
Extruding and Drawing Machine Operators, Tenders					
Forging Machine Setters, Operators, and Tenders					
Rolling Machine Setters, Operators, and Tenders					
Cutting, Punching, and Press Machine Operators					
Drilling and Boring Machine Tool Setters, Operators					
Grinding, Lapping, Polishing, and Buffing Machine Operators					
Lathe and Turning Machine Tool Setters, Operators					
Milling and Planing Machine Setters, Operators					
Machinists					
Multiple Machine Tool Setters, Operators, and Tenders					
Tool and Die Makers					
Welders, Cutters, Solderers, and Brazers					
Welding, Soldering, and Brazing Machine Setters, Operators					
Heat Treating Equipment Setters, Operators					
Layout Workers, Metal and Plastic					
Plating Machine Setters, Operators, and Tenders					
Tool Grinders, Filers, and Sharpeners					
Metal Workers and Plastic Workers, All Other					
Extruding, Forming, Pressing, & Compacting Machine Operators					
Inspectors, Testers, Sorters, Samplers, and Weighers					
Packaging and Filling Machine Operators and Tenders					
Computer Numerically Controlled Tool Operators					
Computer Numerically Controlled Tool Programmers					
HelpersProduction Workers					
Production Workers, All Other					
Industrial Truck and Tractor Operators					
Laborers and Freight, Stock, and Material Movers, Hand					

#### OCCUPATIONAL SCALE & CONCENTRATION: Valves-Controls-Pipe Fittings

Laborers and Freight, Stock, and Material Movers, Hand



- WDGC prefers occupational location quotients (LQs) within 0.9-1.5, indicating sufficient, but not overly competitive labor resources in the applicable job families
- Strong occupational employment and concentration (LQ=1.54) within 30-minutes of Watertown
- Highlighted occupations:
  - Various machine operator occupations
  - Welders (although market saturated)
  - Shipping-receiving clerks (office support function)
- Considerable cross-over skills with current industries in Watertown
- Seek small to moderate scale manufacturing opportunities
- Emphasize continued skills development at Lake Area Tech

					30-minute Co	mmu	te Shed	
		Watertov	vn, SD	μSA	Watertown SD			
Occupation	soc				Calvin Trade Ctr.			
		Employment	LQ	Median	Employment	LQ	Median	
				Wage	1 1		Wage	
Watertown Pipe & Valve Fittings Job Fam	44.0040	1,876		\$54,400	2,328		\$54,200	
Facilities Managers	11-3013			\$102,500			\$101,900	
Industrial Production Managers	11-3051			\$112,000			\$111,200	
Computer Network Support Specialists	15-1231		0.71	\$58,900		0.75	\$58,500	
Network and Computer Systems Administrators	15-1244		1.09	\$70,700		1.07	\$70,400	
Industrial Engineers	17-2112		1.75	\$91,300		1.62	\$90,900	
Materials Engineers	17-2131		1.63	\$91,600		1.41	\$91,400	
Mechanical Engineers	17-2141		1.85	\$84,600		1.64	\$84,400	
Mechanical Drafters	17-3013		2.36	\$54,700		2.12	\$54,500	
Industrial Engineering Technicians	17-3026	26	3.27	\$53,500	30	2.96	\$53,300	
Mechanical Engineering Technicians	17-3027	10	2.22	\$54,600	12	1.97	\$54,400	
Calibration Technologists and Technicians	17-3028	1	0.59	\$55,400	2	0.67	\$54,900	
Production, Planning, and Expediting Clerks	43-5061	30	0.79	\$51,000	41	0.77	\$50,800	
Shipping, Receiving, and Inventory Clerks	43-5071	132	1.45	\$44,200	162	1.37	\$44,000	
Weighers, Measurers, Samplers, Recordkeeping	43-5111	8	1.05	\$46,300	12	1.14	\$45,900	
Electrical Repairers, Commercial & Industrial Eqpt.	49-2094	10	1.53	\$61,700	15	1.69	\$61,300	
Industrial Machinery Mechanics	49-9041	80	1.78	\$62,300	110	1.96	\$61,800	
Supervisors of Production and Operating Workers	51-1011	120	1.64	\$70,200	156	1.70	\$69,700	
Extruding and Drawing Machine Operators, Tenders	51-4021	7	1.00	\$50,200	9	0.91	\$50,000	
Forging Machine Setters, Operators, and Tenders	51-4022	3	2.67	\$50,800	3	2.36	\$50,700	
Rolling Machine Setters, Operators, and Tenders	51-4023	7	2.72	\$48,400	9	2.28	\$48,400	
Cutting, Punching, and Press Machine Operators	51-4031	58	3.09	\$43,100	68	2.61	\$43,000	
Drilling and Boring Machine Tool Setters, Operators	51-4032	2	2.69	\$45,300	2	2.30	\$45,200	
Grinding, Lapping, Polishing, and Buffing Machine Operators	51-4033	21	2.57	\$36,200	23	2.17	\$36,100	
Lathe and Turning Machine Tool Setters, Operators	51-4034	7	3.14	\$47,500	7	2.63	\$47,400	
Milling and Planing Machine Setters, Operators	51-4035	4	2.38	\$47,600	4	2.03	\$47,500	
Machinists	51-4041	78	2.59	\$49,700	87	2.23	\$49,600	
Multiple Machine Tool Setters, Operators, and Tenders	51-4081		1.98	\$52,100		1.69	\$52,000	
Tool and Die Makers	51-4111		2.20	\$60,500		1.94	\$60,300	
Welders, Cutters, Solderers, and Brazers	51-4121		7.95	\$49,200		6.95	\$49,000	
Welding, Soldering, and Brazing Machine Setters, Operators	51-4122		6.42	\$51,400		5.45	\$51,300	
Heat Treating Equipment Setters, Operators	51-4191		2.15	\$44,700		1.85	\$44,600	
Layout Workers, Metal and Plastic	51-4192		0.93	\$62,200		0.84	\$61,900	
Plating Machine Setters, Operators, and Tenders	51-4193		1.03	\$40,300		0.87	\$40,200	
Tool Grinders, Filers, and Sharpeners	51-4194		2.15	\$47,400		2.01	\$47,200	
Metal Workers and Plastic Workers, All Other	51-4199		2.16	\$42,100		1.81	\$42,000	
Extruding, Forming, Pressing, & Compacting Machine Operators,	51-9041		4.47	\$49,900		4.32	\$49,600	
Inspectors, Testers, Sorters, Samplers, and Weighers	51-9061		1.03	\$48,900		1.03	\$48,600	
Packaging and Filling Machine Operators and Tenders	51-9001		0.36	\$44,500		1.19	\$43,300	
Computer Numerically Controlled Tool Operators	51-9111		8.17	\$51,300		6.93	\$51,200	
Computer Numerically Controlled Tool Programmers	51-9161		3.83	\$63,300		3.31	\$63,200	
HelpersProduction Workers	51-9162		1.44			1.51	\$37,300	
·			1.44	\$37,600		1.45	\$37,300	
Production Workers, All Other Industrial Truck and Tractor Operators	51-9199 53-7051		0.73	\$49,400		0.79	\$49,000	
Industrial Truck and Tractor Operators	55-7051		0.73			0.75	\$45,000	

53-7062

185 0.56 \$38,000

241 0.55



- Transferable experience / work ethic / precision skills and a base of trainable entry level
  employees, supported by robust training resources are the most important set of criteria for
  attracting valve-controls-pipe fitting manufacturing to Watertown; a development ready site
  (Calvin) is a solid asset / an available building can be a 'deal-clincher' for projects needing rapid
  speed to operational start-up. If not existing, a well-documented virtual building is an attractive
  alternative at much lower investment cost. Utility requirements will generally be moderate.
- These are general factors and categories – more nuanced considerations applicable to each sector would be considered in an actual location selection study, with factors weighted accordingly
- Highlighted are typical siting considerations for which comparable macro-level data is readily available and measurable
- Watertown's strengths per each of these factors can be applied to competitive marketing messages

Key Siting Factors	Considerations
Labor	<ul> <li>Low to moderate scale / could be customized job shops</li> <li>Machining and injection molding skills</li> <li>Mechanical-drafting skills</li> <li>Electrical equipment skills</li> <li>Technical college resources</li> <li>Precision skills</li> </ul>
Site and Facility Factors	<ul> <li>Development ready sites</li> <li>Spec buildings</li> <li>Moderate utility costs / primarily electric power, gas, some water; not a major wastewater discharge</li> </ul>
Costs	<ul> <li>Moderate to lower labor costs</li> <li>Moderate to lower utility costs</li> <li>Moderate to lower site / construction costs</li> </ul>
Other	<ul> <li>Interstate highway access and trucking infrastructure</li> <li>Shipment sizes not particularly freight sensitive</li> </ul>

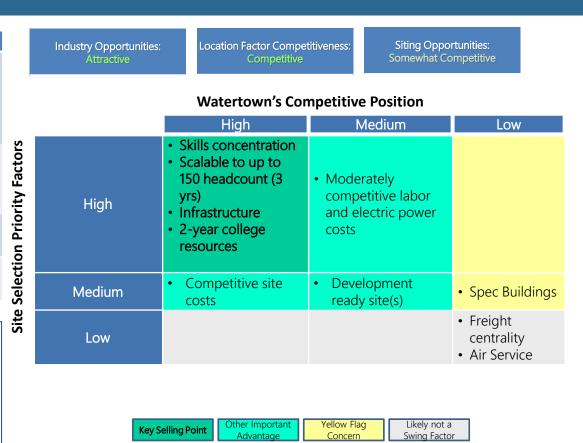
#### VALVES-CONTROLS-PIPE FITTINGS: Watertown's Competitive Position



Key Siting Factors	Considerations
Labor	<ul> <li>Low to moderate scale / could be customized job shops</li> <li>Machining and injection molding skills</li> <li>Mechanical-drafting skills</li> <li>Electrical equipment skills</li> <li>Technical college resources</li> <li>Precision skills</li> </ul>
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Other	<ul> <li>Interstate highway access and trucking infrastructure</li> <li>Shipment sizes not particularly freight sensitive</li> </ul>

#### **Considerations for Watertown**

- Sizable employment skills base and concentration
- Lake Area Technical College and apprenticeship models with current employers is a base for diversification
- Growing sector, nationally
- Industry segment niche is rarely targeted presenting an entrée for Watertown
- Downside: no specific downside, an available building would be a plus



#### **Profile**

- Definition: Couplings, fittings, controls (stainless steel, brass, copper, carbon steel, cast iron, and bronze, polymers, rubber) / metal bending, cutting, shaping, injection molding
- Scale: Niche to small scale employment (ramp-up o 150 over 3 years)
- Activities suited for Watertown: Small that pack efficiently are key to minimize freight costs and market centrality disadvantages
- Companies based in the Upper Midwest: Egan (Brooklyn Hills, MN)

#### SEGMENT TRENDS: Valves-Controls-Pipe Fittings



A very	diversified target including many smaller and moderate siz	ed companies along with big corporations	
Overall Performance	Growth industry, moderate capital intensity, modest professional and technical employment requirements		
US Market Potential	<ul> <li>US market primarily driven by its extensive infrastructure, industrial base, and booming construction sector</li> <li>North America pipe fittings market was the largest regional segment in 2024, valued at USD 5.70 billion. This is driven by the region's robust construction, oil &amp; gas, and industrial sectors / utility replacement of aging infrastructure is a growth area / growing approximately 4% annually.</li> <li>Cross-industry applications and variety of products make this sector somewhat recession resistant</li> </ul>		
Expected 5-year Revenue Growth	<ul> <li>In terms of region, North America was the largest revenue generating n</li> <li>Country-wise, Mexico is expected to register the highest CAGR from 20</li> </ul>		
Constraints	<ul> <li>Costs involved in manufacturing, heavily dependent on the prices of raw materials, and sources</li> <li>High initial capital investments, skilled labor shortages, and stringent regulations</li> <li>Fragmented market with numerous players competing for market share</li> <li>Supply chain disruptions / tariffs</li> <li>Continual product innovation needed – an opportunity and a challenge</li> </ul>		
Major Companies and US Locations	<ul> <li>VALVES</li> <li>Emerson Electric Co, St Louis, MO</li> <li>Flowserve Corporation, Bethlehem, PA</li> <li>IMI plc, UK based w ops in several States (new mfg plant in Cal.)</li> <li>Alfa Laval AB, Sweden based w US HQ in Richmond, VA</li> <li>AVK Holding A/S, Denmark w US mfg in Minden, NV</li> <li>Eaton, Beachwood, OH</li> <li>Honeywell International, Inc., Charlotte, NC</li> <li>Velan Inc. Montreal, US mfg in Williston, VT</li> <li>Burkert Fluid Control, Germany HQ / US base, Huntersville, NC</li> <li>Valvitalia SpA, Italy HQ / US office in Houston, TX</li> <li>Swagelok Co Solon, OH</li> <li>Adient, J.V. Industrial Cos. Ltd. – Lexington, TN</li> <li>Egan Company – Brooklyn Park, MN</li> </ul>	<ul> <li>PIPES, FITTINGS</li> <li>United States Pipe &amp; Foundry Company, LLC – Birmingham, AL</li> <li>Victaulic Co. – Easton, PA</li> <li>Ward Mfg., LLC – Blossburg, PA</li> <li>Piping Technology &amp; Products, Inc. Houston, TX</li> <li>SealFast Inc., Houston, TX</li> <li>MRC Global Inc., Eddystone, PA</li> <li>ASC Engineered Solutions, LLC, Oak Brook, IL</li> <li>Watts Water Technologies, Inc., N Andover, MA</li> <li>PSS Industrial Group, Houston, TX</li> <li>SSP Fittings Corp., Twinsburg, OH</li> <li>MKS Pipe and Valve, Kansas City, KS</li> <li>Saint-Gobain, France HQ, (various subsidiary US locations)</li> <li>JM Eagle, Inc, Los Angeles, CA</li> </ul>	
Key Trade Association / Major Conventions			
Key Marketing Message	Local opportunities for customized job shops as well as small-scale customized branch manufacturing operations		



- Rationale for inclusion as a target industry:
  - Location requirements: skilled precision and trainable workforce up to 150 employee ramp-up over 3
    years
  - Manufacturing work ethic and experience are embedded into the local workforce
  - Watertown workforce profile supports the full family of jobs in the valves-controls-pipefitting segment
  - Market trends in this industry suggest continued growth overall in the US
  - Lake Area Technical College as a training resource: apprenticeship programs / academic programs in precision machining, welding, maintenance and robotics are applicable

Target	Location Need	Watertown Capacity / Opportunity
Valves-Controls- Pipefitting (promising)	<ul> <li>Skilled / trainable workforce</li> <li>Available building, virtual building or ability construct on a development ready site</li> <li>Moderate labor costs</li> </ul>	<ul> <li>~2,300 hundred skilled workers in this job family reside within 30-minutes (-)</li> <li>Available industrial building (-)</li> <li>Available development ready subdividable site (+)</li> <li>Electric power and gas (+)</li> <li>Labor costs (+) relative to Twin Cities</li> <li>Electric power costs (+)</li> </ul>

#### DATA SOURCES: Research for Valves, Controls, Pipefittings



- In addition to WDGC insight and proprietary data sources, the following sources provided information on segment trends, opportunities, and concerns
  - https://www.grandviewresearch.com/pipeline/pipe-and-pipe-fittings-market-procurement-intelligencereport
  - https://www.cognitivemarketresearch.com/pipe-and-valve-and-fittings-market-report
  - https://www.myssp.com/

# **TARGET INDUSTRY PROFILE 3:**

**SMALL / MODULAR DATA CENTERS** 

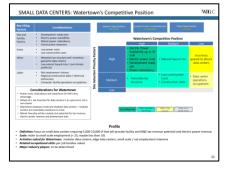


- Sector Definitions and Job Families
- Watertown Occupational Scale and Concentration





- Location Criteria
- Watertown's Competitive Position
- Industry Sector Profile: Size, Trends, Major Companies / Geographies / Trade Associations
- Watertown Opportunities and Messaging





Sub-target Location Need		Watertown Capacity / Opportunity		
Modular Data Centers factory built and placed on site (Very Promising)	Minimal siting and labor requirements as containerized Power up to 300 kW Cooling water Robust fiber network	More than adequate siting     1-29 upgraded fiber corridor     Potential localized end users     Redundant power     Water once me fields tapped     Lower hazard risks		
Small Data Centers — constructed on site (Promisinal	Up to 10,000 sf Power 1 to 5 MW Cooling water Robust fiber network	More than adequate siting     Redundant power     Can achieve 1 MW in short term     Water once new fields tapped     Lower hazard risk		

Target Niche for Watertown



 There are various definitions of what constitutes a data center. A general hierarchy of data centers from smallest to largest fits the following pattern:

Туре	Defined by	Space	Power	Servers	Location Driver	Tier
Micro-modular	Containers that can be linked	1,000 sf per unit	50-300 kW	Limited	Highly flexible to customer needs	Tier 1-2-3-4
Small	On-site scale	5,000-20,000 sf	1 MV-5 MV	500-2,000	Less location impactful as smaller scale	Tier 2-3-4
Edge	Edge of networks / tend to overlap with 'small data centers'; typically, smaller than other data center types, help businesses facilitate data transfer requiring minimum delay. They are typically located near the end user	5,000-20,000 sf	1 MV-5 MV	500-2,000	Closer to end users or devices, reducing data transit time and latency	Tier 3 and 4
Hyper	Huge scale, can be co-location, cloud, single user (e.g. AWS); support large-scale IT projects, like social media platforms and search engines, AI	100,000 sf to 1 million sf +	20 MW-100 MW+	Up to 10,000 plus	Power / water / siting	Tier 4
Co-location	Usage shared by multiple organization; serve businesses that want to host their servers off-site and away from their business premises. Colocation data centers are typically owned by service providers that provide power, security, cooling, and networking components.	Up to the scale of hyper	Up to the scale of hyper	Up to the scale of hyper	Power / water / siting / proximate to users per latency	Tier 4
Cloud	Distributed data centers run by third-party service providers. These data centers let you rent both space and infrastructure as needed via cloud services	Up to the scale of hyper	Up to the scale of hyper	Up to the scale of hyper	Power / water / siting / can be remote	Tier 4



- Small Data Center, generally defined by size: under 10,000 sf / some sources indicated 5,000 sf or less
- Modular Data Center, a construction delivery approach in modular containers which can be linked and expanded shorter delivery time frames from groundbreaking to occupancy (e.g., approximately seven months), but a weak link may be factory assembly backlog of the modules for shipment to a site
- <u>Edge Data Center</u>, locations closer to end users or devices, reducing data transit time and latency could potentially serve the local industrial base, but concern there is enough local scale to support would need to be further explored note the 'Edge' term overlaps with 'modular' and 'Small'
- Commonalities of small and modular data centers: mostly related to scale
  - Lower power demand than large scale data centers: Opening up opportunities within the 1 MW capacity of Watertown's industrial sites (some small data centers will require far less power)
  - Smaller site footprints: Which can readily be accommodated in Watertown's industrial parks / demand reinforced in that large sites with mega power demands are in increasingly short supply nationwide
  - Less local resistance: Large data centers have become the latest 'NIMBY' in the site selection world; smaller footprints can incur less resistance, but messaging is critical as the term 'data center' can spurn resistance
  - Limited permanent employment: Data centers in general are not large employment generators relative to investment costs, power demands and site footprint; construction employment is normally more significant than long-term jobs, the key benefit to communities related to tax benefits and the power revenue for a municipal utility. This said, there can be downstream employment benefits in attracting companies benefitting from close data center proximity.
- Rationale for inclusion as a target industry:
  - Site availability, moderate power capacity and attractive electric power rates
  - Limited employment impact in a small and competitive labor market



- Generally accepted tiers (sources NEXESS, IBM)
  - Tier 1 data center: Basic Site Infrastructure. Tier 1 data centers offer a basic level of support for IT systems, typically in an office setting. They come with an uninterruptible power supply for potential power outages and spikes, a dedicated physical area for IT systems, cooling equipment, and a backup power generator.
  - Tier 2 data center: Redundant Component Site Infrastructure. Tier 2 data centers come with extra cooling components like chillers, cooling units, and exhaust pumps. They typically offer better maintenance and protection against disruptions than tier 1 data centers, and you can replace components without shutting the system down. Maximum downtime 22 hours.
  - Tier 3 data center: Concurrently Maintainable Site Infrastructure. Tier 3 data centers offer high data redundancy levels and allow equipment maintenance or replacement without system shutdown. They have redundant support systems such as power and cooling units, ensuring a very low annual downtime of less than 1.6 hours.
  - Tier 4 data center: Fault Tolerant Site Infrastructure. Tier 4 data centers have physically isolated systems
    that prevent disruptions from planned and unplanned events. They are fault-tolerant, fully redundant, and
    can guarantee a downtime of only 26 minutes annually.
- Calvin Industrial Park offers redundant power and can service up to 1MW capacity. The
  degree to which the electric power infrastructure can match up to Tier 4 requirements is
  a technical matter specific to the needs of the particular data center and the investment
  therein this should be studied further as the ability to provide Tier 4 capabilities is a
  major asset.



 All though not employment intensive, the small data center job family comprises the following occupations:

# Watertown Modular Data Ctrs Job Family Occupational Titles

**Facilities Managers** 

**Computer and Information Systems Managers** 

**Computer Network Support Specialists** 

**Computer User Support Specialists** 

**Network and Computer Systems Administrators** 

Computer Occupations, All Other

**Computer Hardware Engineers** 

**Electrical Engineers** 

Electronics Engineers, Except Computer

**Electrical and Electronic Engineering Technicians** 

Engineering Technicians, Except Drafters, All Other

Computer, Automated Teller, & Office Machine Repairers

Electronics Repairers, Commercial & Industrial Eqpt.



- WDGC prefers occupational location quotients (LQs) within 0.9-1.5, indicating sufficient, but not overly competitive labor resources in the applicable job families
- Relatively weak location quotient and occupational presence, <u>however key criteria will likely be site</u> readiness, power availability and cost

		Watertown, SD μSA		30-minute Commute Shed			
	soc			Watertown SD			
Occupation					Calvin Trade Ctr.		
		Employment	LQ	Median	Employment	5	Median
		Employment	LQ	Wage	Employment	LQ	Wage
Watertown Modular Data Ctrs Job Family		164	0.59	\$75,600	222	0.58	\$75,100
Facilities Managers	11-3013	12	0.81	\$102,500	15	0.82	\$101,900
Computer and Information Systems Managers	11-3021	1	0.14	\$149,400	3	0.14	\$148,700
Computer Network Support Specialists	15-1231	11	0.71	\$58,900	16	0.75	\$58,500
Computer User Support Specialists	15-1232	37	0.51	\$51,700	48	0.49	\$51,400
Network and Computer Systems Administrators	15-1244	35	1.09	\$70,700	48	1.07	\$70,400
Computer Occupations, All Other	15-1299	5	0.14	\$110,800	8	0.14	\$110,200
Computer Hardware Engineers	17-2061	0	1.24	\$121,400	1	1.08	\$121,100
Electrical Engineers	17-2071	15	0.84	\$91,900	22	0.83	\$91,500
Electronics Engineers, Except Computer	17-2072	7	0.74	\$83,000	9	0.72	\$82,700
Electrical and Electronic Engineering Technicians	17-3023	13	1.35	\$54,900	17	1.27	\$54,700
Engineering Technicians, Except Drafters, All Other	17-3029	6	0.80	\$64,400	8	0.80	\$64,000
Computer, Automated Teller, & Office Machine Repairers	49-2011	10	1.31	\$52,800	12	1.12	\$52,700
Electronics Repairers, Commercial & Industrial Eqpt.	49-2094	10	1.53	\$61,700	15	1.69	\$61,300



- Site, infrastructure (particularly robust electric power), electrical power costs and construction resources are key. Incentives favoring data centers can be a deal closer.
- These are general factors and categories – more nuanced considerations applicable to each sector would be considered in an actual location selection study, with factors weighted accordingly
- Highlighted are typical siting considerations for which comparable macro-level data is readily available and measurable
- Watertown's strengths per each of these factors can be applied to competitive marketing messages

Key Siting Factors	Considerations
Site and Facility Factors	<ul> <li>Development ready sites</li> <li>Electric power availability</li> <li>Robust power redundancy</li> <li>Construction resources</li> </ul>
Costs	<ul><li>Low power costs</li><li>Low construction costs</li></ul>
Other	<ul> <li>Attractive tax structure and incentives geared to data centers</li> <li>Low natural hazard risks / cool climate preferred</li> </ul>
Labor	<ul> <li>Not employment intense</li> <li>Regional construction labor / electrical technicians</li> <li>Computer facility operations occupations</li> </ul>

#### SMALL DATA CENTERS: Watertown's Competitive Position



Key Siting Factors	Considerations
Site and Facility Factors	<ul><li>Development ready sites</li><li>Electric power availability</li><li>Robust power redundancy</li><li>Construction resources</li></ul>
Costs	<ul><li>Low power costs</li><li>Low construction costs</li></ul>
Other	<ul> <li>Attractive tax structure and incentives geared to data centers</li> <li>Low natural hazard risks / cool climate preferred</li> </ul>
Labor	<ul> <li>Not employment intense</li> <li>Regional construction labor / electrical technicians</li> <li>Computer facility operations occupations</li> </ul>

#### **Considerations for Watertown**

- Power costs, redundancy and capacity to 10 mW a key advantage
- Defeat of a tax incentive for data centers is an upcurrent, not a non-starter
- Distinctions between small and modular data centers modular centers are essentially containers in a box
- Mixed: few jobs will be created, but potential for tax revenue, electric power revenue and downstream jobs

	Industry Opportunities: Attractive	Location Factor Compe Competitive	titiveness: Siting Oppo Lackli	
			mpetitive Position	
		High	Medium	Low
Site Selection Priority Factors	High	<ul> <li>Electriic Power         Availability up to 10         mW</li> <li>Electric power costs</li> <li>Development ready         site</li> <li>Power redundancy</li> </ul>	Natural hazard risk	Incentives geared to attract data centers
	Medium	Favorable tax     structure	<ul><li>Low construction costs</li><li>Construction labor</li></ul>	Data center operations occupations
S	Low			
	Key Se	elling Point Other Important Advantage	Yellow Flag  Concern  Likely not a  Swing Factor	

#### **Profile**

- Definition: focus on small data centers requiring 5,000-10,000 sf that will provide facility and M&E tax revenue potential and electric power revenue
- *Scale:* niche to small scale employment (< 25, maybe less than 10)
- Activities suited for Watertown: modular data centers, edge data centers, small scale / not employment intensive
- · Related occupational skills: per job families noted
- Major industry players: to be determined



Overall Performance	Small modular data center industry is experiencing significant growth, driven by increasing demand for cost-effective, scalable, and flexible data center solutions
Estimated Market Revenue	Micro-data center market in US growing exponentially – some estimates suggest \$24 billion by 2034 from under \$2 billion in 2024
Expected 5-Year Revenue Growth	<ul> <li>Growing at nearly 30% annually according to some sources</li> <li>Small data centers represent over 40% of the overall data center market – somewhat hidden statistic as PR focuses on big DCs</li> <li>Tier 3 centers dominate the market</li> </ul>
Constraints	<ul> <li>Local market size to justify Edge infrastructure (needs further research)</li> <li>Power limits – need to verify actual capacity available</li> <li>Well situated between Sioux Falls and Fargo on the I-29 fiber corridor – need to verify that upgraded fiber infrastructure would accommodate small data center buildout</li> </ul>
Major Companies and HQ Locations (manufacturing modular data center components)	<ul> <li>Dell Technologies: Round Rock, Texas, Dell Technologies offers a wide range of technology solutions, including modular data center components, supporting digital transformation for businesses globally</li> <li>Hewlett Packard Enterprise (HPE): Houston, Texas, HPE specializes in enterprise products and services, including modular data center solutions that enhance IT infrastructure and support digital transformation</li> <li>Vertiv Group: Columbus, Ohio, Vertiv Group focuses on critical digital infrastructure, offering modular data center solutions for power, cooling, and IT management</li> <li>Eaton: Dublin, Ireland, Eaton provides power management solutions, including modular data center systems that ensure reliable and efficient energy use across industries</li> <li>Schneider Electric: Rueil-Malmaison, France, Schneider Electric is a global leader in energy management and automation, offering modular data center solutions that enhance efficiency and sustainability</li> <li>IBM Corporation: Armonk, New York, IBM provides innovative technologies and services, including modular data center solutions that support cloud computing and Al applications</li> <li>Flexenclosure: Stockholm, Sweden, Develops pre-fabricated data centers, some tailored for Edge computing applications</li> <li>Submer Technologies: (US HQ Houston) Submer's MicroPod is an immersion cooling solution for Edge applications, colocation data centers, telcos, and cloud computing, offering energy-efficient and scalable data center solutions</li> <li>Switch: (Las Vegas, NV) Modular data centers, colocation centers</li> </ul>
Major Trade Show and Key Trade Association	<ul> <li>Data Center Expo / Energy Live 2025 – Houston (Dec 9-10, 2025)</li> <li>Data Center World Power – San Antonio (Sep 29-Oct 1, 2025)</li> </ul>
Key Marketing Message	Available sites, available power and strategic location on the I-29 fiber corridor

**Edge Data Centers** 

- Rationale for inclusion as a target industry:
  - Electric power resources, redundancy and moderate costs up to a 1 MW threshold
  - Location along the I-29 fiber corridor, being upgraded to 5G
  - Location requirements: not employment intensive
  - Ample siting capacity to the scale of small data centers
  - A local industrial market with HQ companies would need to be verified as having sufficient potential for a localized Edge center

Sub-target	Location Need	Watertown Capacity / Opportunity
Modular Data Centers factory built and placed on site (Very Promising)	Minimal siting and labor requirements as containerized Power up to 300 kW Cooling water Robust fiber network	<ul> <li>More than adequate siting</li> <li>I-29 upgraded fiber corridor</li> <li>Potential localized end users</li> <li>Redundant power</li> <li>Water once new fields tapped</li> <li>Lower hazard risks</li> </ul>
Small Data Centers – constructed on site (Promising)	Up to 10,000 sf Power 1 to 5 MW Cooling water Robust fiber network	<ul> <li>More than adequate siting</li> <li>Redundant power</li> <li>Can achieve 1 MW in short term</li> <li>Water once new fields tapped</li> <li>Lower hazard risk</li> </ul>



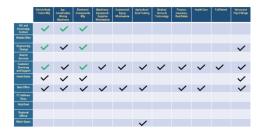
- Sources for definitions and requirements
  - https://www.nexcess.net/blog/types-of-data-centers/
  - https://www.hpe.com/us/en/what-is/edgedatacenter.html#:~:text=Edge%20datacenters%20are%20located%20closer,to%20increase%20computing %20response%20time.
  - https://nescoe.com/resource-center/data-centers-primer/# Toc168597118
- Sources for market growth / demand
  - https://www.marketresearchfuture.com/reports/modular-data-center-market
  - https://www.fortunebusinessinsights.com/industry-reports/modular-data-center-market-100504
  - https://www.grandviewresearch.com/industry-analysis/modular-data-center-market-report

# **TARGET INDUSTRY PROFILE 4:**

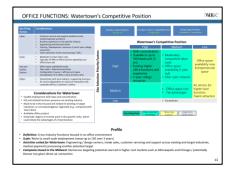
**OFFICE FUNCTIONS** 



- Sector Definitions and Job Families
- Watertown Occupational Scale and Concentration
- Location Criteria
- Watertown's Competitive Position
- Industry Sector Profile: Concept, Market Growth, Constraints and Opportunities – for 3 office function activities
- Watertown Opportunities and Messaging



	Occupational Titles
11-3017	Administrative Services Managers
15-1231	Computer Network Support Specialists
15-1232	Computer User Support Specialists
15-1241	Computer Network Architects
15-1242	Database Administrators
15-1243	Dutabase Architects
15-1244	Network and Computer Systems Administrators
15-1299	Computer Occupations, All Other
29-2077	Medical Records Specialists
29-9021	Health Information Technologists and Medical Registrars
41-9041	Telemarketers
43-1011	First-Line Supervisors of Office & Admin Support Workers
43-3011	Bill and Account Collectors
43-3021	Billing and Posting Clerks
43-1031	Bookkeeping, Accounting, and Auditing Clerks
43-3051	Payrol and Timekeeping Clerks
43-3061	Procurement Clerks
43-3071	Teliers
43-3099	Financial Clerks, All Other
43-4051	Customer Service Representatives
43.4131	Loan Interviewers and Clerks
43-4141	New Accounts Clerks
43-4151	Order Clerks
43-4161	HR Assistants, Except Payroll and Timekeeping
43-4171	Receptionists and Information Clerks
43-4181	Reservation & Transportation Ticket Agents, Travel Clerks
43-9041	Insurance Claims and Policy Processing Clerks









Computer Network Support Specialists

Network and Computer Systems Administrators

Bookkeeping, Accounting, and Auditing Clerks

HR Assistants, Except Payroll and Timekeeping Receptionists and Information Clerks

Insurance Claims and Policy Processing Clerks

Reservation & Transportation Ticket Agents, Travel Clerks

Health Information Technologists and Medical Registrars

First-Line Supervisors of Office & Admin Support Workers

Computer User Support Specialists

Computer Occupations, All Other

Medical Records Specialists

Bill and Account Collectors

Payroll and Timekeeping Clerks Procurement Clerks

Customer Service Representatives

Loan Interviewers and Clerks

Billing and Posting Clerks

Financial Clerks, All Other

New Accounts Clerks

Database Architects

15-1244

15-1299

29-9021

43-1011

43-3011

43-3021

43-3031

43-3051

43-3071 43-3099

43-4051

43-4131

43-4141

43-4151 43-4161

43-4171

43-9041

- WDGC has developed a rigorous process to define jobs that can be characterized as 'office' related
- Based on Standard Occupational Classifications (SOC) that encompass a
  wide range of jobs that are generally 'housed' in an office (as opposed
  to manufacturing / distribution) environment, as defined by the U.S.
  Bureau of Labor Statistics (BLS)
- Further informed by our interviews of major employers and other organizations in Watertown (2024 and 2025) and WDGC's previous project experience and research into organizational hierarchies
- Significant cross-industry overlap with industry segments already present and dominant in Watertown (highlighted by green 'checks' below)
- And other cross-industry business functions not currently present, can also be considered, some within the target sectors we have identified
- A few highlights:
  - Medical payments
  - Engineering / design services
  - Inside sales
- Watertown benefits with several HQs presence (with related functions) in key industries

	Vehicle Body / Trailer Mfg	Agr., Construction, Mining Machinery	Electronic Components Mfg	Machinery- Equipment- Supplies Wholesalers	Commercial Equip Wholesalers	Agriculture/ Seed Testing	Medical Device & Technology	Finance, insurance, Real Estate	Health Care	Fulfillment	Valves and Pipe Fittings
HQ and Knowledge Centers	~	<b>~</b>	<b>~</b>								
Middle Office											
Engineering / Design	<b>/</b>	<b>✓</b>	<b>~</b>								<b>✓</b>
Shared Services											
Customer Servicing and Support	~	<b>✓</b>	<b>~</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Inside Sales	<b>✓</b>	<b>✓</b>	<b>✓</b>								<b>✓</b>
Back Office	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>		<b>✓</b>	<b>✓</b>		<b>✓</b>
IT / Software Devp.											
Help Desk											
Regional Offices											
MahanCaran											



- Workforce availability, particularly for customer service jobs, the underemployed pool of workers and recent 2-year graduates comprise the most important location factors for developing the office sector in Watertown. Office space is important as well, though aligned to scheduling inoffice vs. remote work. Specific industry experience is a plus.
- These are general factors and categories – more nuanced considerations applicable to each sector would be considered in an actual location selection study, with factors weighted accordingly
- Highlighted are typical siting considerations for which comparable macro-level data is readily available and measurable
- Watertown's strengths per each of these factors can be applied to competitive marketing messages

Key Siting Factors	Considerations
Labor	<ul> <li>Customer service and support workforce scale</li> <li>Underemployed workforce</li> <li>Ancillary experience in the specific industry</li> <li>Engineering and technical talent</li> <li>Training / development resources (2 and 4-year college resources)</li> <li>Talent attraction to the area (housing / QOL)</li> </ul>
Costs	<ul> <li>Moderate to lower labor costs</li> <li>Typically, 70-90% of office function operating cost</li> <li>Office lease rate</li> </ul>
Site and Facility Factors	<ul> <li>Office space availability locally</li> <li>Fiber-optic / telecommunications</li> <li>Configuration / layout / efficiency of space</li> <li>Consideration of in office / work-at-home ratio</li> </ul>
Other	<ul> <li>Connectivity with local industry / supporting functions</li> <li>Air service (dependent on nature of interaction with corporate offices / customers / others)</li> </ul>



- WDGC prefers occupational location quotients (LQs) within 0.9-1.5, indicating sufficient, but not overly competitive labor resources in the applicable job families
- A strong presence of general support functions, though typical for a market Watertown's size: 1,607 employed in a 30-minute commute (LQ=1.01)

Occupation					30-minute	Commute	Shed	
		Watertown, SD μSA			Watertown SD			
					Calvin Trade Ctr.			
		Employment	LQ	Median Wage	Employment	LQ	Median Wage	
Watertown Customer Supoort Operations		1,294	1.07	\$44,500	1,607	1.01	\$44,600	
Administrative Services Managers	11-3012	15	0.58	\$95,000	18	0.56	\$94,500	
Computer Network Support Specialists	15-1231	11	0.71	\$58,900	16	0.75	\$58,500	
Computer User Support Specialists	15-1232	37	0.51	\$51,700	48	0.49	\$51,400	
Computer Network Architects	15-1241	11	0.63	\$165,800	16	0.67	\$164,700	
Database Administrators	15-1242	2	0.52	\$86,200	4	0.50	\$85,800	
Database Architects	15-1243	1	0.31	\$117,900	1	0.30	\$117,400	
Network and Computer Systems Administrators	15-1244	35	1.09	\$70,700	48	1.07	\$70,400	
Computer Occupations, All Other	15-1299	5	0.14	\$110,800	8	0.14	\$110,200	
Medical Records Specialists	29-2072	27	1.24	\$48,300	32	1.14	\$48,100	
Health Information Technologists and Medical Registrars	29-9021	5	1.30	\$49,700	6	1.20	\$49,600	
Telemarketers	41-9041	5	0.49	\$32,800	8	0.44	\$32,700	
Supervisors of Office and Administrative Support Workers	43-1011	70	0.41	\$56,600	83	0.39	\$56,300	
Bill and Account Collectors	43-3011	39	1.94	\$42,100	45	1.75	\$41,900	
Billing and Posting Clerks	43-3021	38	0.73	\$43,400	45	0.68	\$43,200	
Bookkeeping, Accounting, and Auditing Clerks	43-3031	349	2.01	\$43,100	446	1.99	\$42,900	
Payroll and Timekeeping Clerks	43-3051	13	0.82	\$48,500	17	0.81	\$48,200	
Procurement Clerks	43-3061	0	1.12	\$40,800	2	1.06	\$40,600	
Tellers	43-3071	60	1.57	\$37,900	79	1.46	\$37,800	
Financial Clerks, All Other	43-3099	0	1.12	\$46,300	1	1.03	\$46,100	
Customer Service Representatives	43-4051	262	0.85	\$40,400	320	0.79	\$40,300	
Loan Interviewers and Clerks	43-4131	54	2.70	\$43,600	60	2.37	\$43,500	
New Accounts Clerks	43-4141	7	1.60	\$40,900	11	1.49	\$40,700	
Order Clerks	43-4151	5	1.12	\$44,000	9	1.09	\$43,700	
Human Resources Assistants, Except Payroll and Timekeeping	43-4161	0	0.67	\$45,000	2	0.65	\$44,800	
Receptionists and Information Clerks	43-4171	218	1.93	\$34,200	255	1.72	\$34,100	
Reservation & Ticket Agents and Travel Clerks	43-4181	0	0.43	\$34,900	2	0.36	\$34,900	
Insurance Claims and Policy Processing Clerks	43-9041	23	0.96	\$35,900	28	0.85	\$35,800	

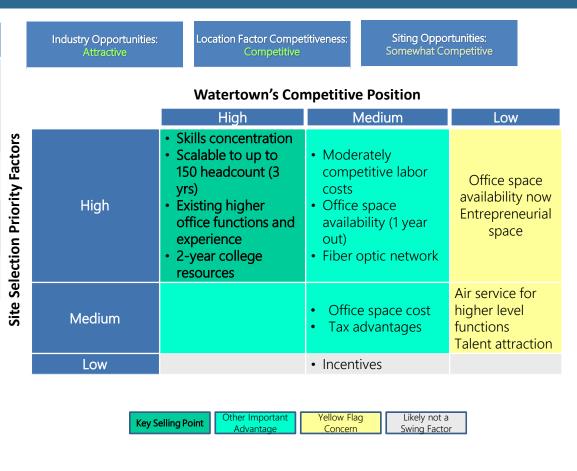
#### OFFICE FUNCTIONS: Watertown's Competitive Position



Key Siting Factors	Considerations
Labor	<ul> <li>Customer service and support workforce scale</li> <li>Underemployed workforce</li> <li>Ancillary experience in the specific industry</li> <li>Engineering and technical talent</li> <li>Training / development resources (2 and 4-year college resources)</li> <li>Talent attraction to the area (housing / QOL)</li> </ul>
Costs	<ul> <li>Moderate to lower labor costs</li> <li>Typically, 70-90% of office function operating cost</li> <li>Office lease rate</li> </ul>
Site and Facility Factors	<ul> <li>Office space availability locally</li> <li>Fiber-optic / telecommunications</li> <li>Configuration / layout / efficiency of space</li> <li>Consideration of in office / work-at-home ratio</li> </ul>
Other	<ul> <li>Connectivity with local industry / supporting functions</li> <li>Air service (dependent on nature of interaction with corporate offices / customers / others</li> </ul>

#### **Considerations for Watertown**

- Sizable employment skills base and concentration
- HQ and related functions presence via existing industry
- Need to be niche focused and related to existing or target industries, or cost advantageous regionally (e.g., compared with Twin Cities)
- Available office product
- Downside: degree of remote work in the specific niche, which could dilute the advantages of a fixed location



#### **Profile**

- Definition: Cross-industry functions housed in an office environment
- Scale: Niche to small scale employment (ramp-up to 150 over 3 years)
- Activities suited for Watertown: Engineering / design centers, inside sales, customer servicing and support across existing and target industries; medical payments processing another potential target
- Companies based in the Midwest: Numerous targeting potential sourced in higher cost markets such as Minneapolis and Chicago / potentially Denver too given direct air connection



# Selective office functions aligned to the current industry base or where Watertown offers geographic cost advantage

Healthcare / Medical Payments Servicing						
Concept  Concierge and customer support services navigating the complexity of the patient-provider-insurer experience						
Market Potential	<ul> <li>Consumer costs are growing, but adoption of digital and self-service payments remain slow in healthcare</li> <li>Current providers are constrained by labor shortages and escalating labor costs</li> <li>Major disconnect with consumers (poor customer service) leading to new customer servicing solutions (concierge services)</li> <li>Updating billing systems and expanding digital and self-service payment options as key priorities</li> </ul>					
Constraints	<ul> <li>Impact of AI</li> <li>Disruptive industry players – Retail, IT, Private Equity entering the healthcare payment markets sets forth uncertainty as well as opportunity</li> <li>Slow adoption of change within the healthcare industry</li> <li>No local track record in Watertown</li> </ul>					
Opportunity	<ul> <li>Proximity to the major insurance provides based in Minneapolis including Aetna and UHC</li> <li>Relatively low operating costs and a service-oriented workforce</li> </ul>					
	Engineering / Design Services					
Concept	Drafting and design for industrial products, building off of existing Watertown industry clusters					
Market Potential	<ul> <li>Construction demand is increasing across many industrial segments</li> <li>Aligns with potential growth of the valves and pipefittings industry</li> <li>Demand is rising for digital skills such as data and analytics, cloud computing, and software development, alongside soft skills like people, business, and supplier management</li> </ul>					
Constraints	<ul> <li>Impact of AI on CAD</li> <li>Talent shortages and new agile business models (technical, digital, and managerial skills</li> </ul>					
Opportunity	Vertical and horizontal integration within the engineering-construction industry – change leads to opportunity					
Inside Sales						
Concept	<ul> <li>Business to Business inside (non-field) sales model for industries / companies based in Watertown or within the Valve-Fittings target.</li> <li>Knowledge of the product segment can be trained for inside sales associates with good customer facing skills</li> </ul>					
Market Potential	<ul> <li>Inside sales has grown exponentially since 2020. According to SalesLoft, the market has advanced 300% faster than traditional sales — a trend that shows no sign of slowing down</li> <li>All expected to improve interactions between customers and inside sales teams</li> </ul>					
Constraints	Targets would be smaller to mid-size companies with relatively low hiring requirements – need to be aware of economies of scale (larger operations may be more efficient)					
Opportunity	<ul> <li>Continued shift from field sales to inside sales with migration from a remote to hybrid model</li> <li>Relatively high concentration of retail-hospitality-service industry employees in Watertown can provide a trainable workforce pool</li> <li>Typical recruiting model seeks 2- and 4-year general graduates then trained on the specifics of the product</li> </ul>					



- Rationale for inclusion as a target industry:
  - Location requirements: moderate to lower labor and occupancy costs than the larger cities some corporations are based in
  - Local presence of HQ functions with the experience and skills already providing or potentially providing a core talent pool for multiple office functions
  - Sizable hospitality industry base with transferable customer-facing skills
  - Multiple opportunities to attract office functions from several industry segments including others already
    present in Watertown or in other target segments WDGC has profiled
  - Provides an alternative career track beyond manufacturing in Watertown to help retain younger residents
  - Three growing functions are highlighted below:

Office Segment	Location Need	Watertown Capacity / Highlighted Opportunity
Healthcare / Medical Payments (promising)	<ul> <li>Customer-centric workforce</li> <li>Healthcare-Insurance industry experience desirable but not critical</li> <li>Moderate to lower labor and occupancy costs</li> </ul>	<ul> <li>~1,600 employees within the customer service job family reside within 30-minutes (+)</li> <li>Concentration of customer facing jobs from the hospitality sector, a possible feeder pool</li> <li>Available office building (+) in 2027</li> <li>Labor costs (+) relative to Twin Cities</li> <li>Healthcare industry among largest local segments although concentration no more than national avg</li> </ul>
Engineering / Design Services (promising)	<ul> <li>Scale and concentration of engineering and drafting-design talent</li> <li>Distinctive advantages in labor availability and costs relative to larger metro areas</li> </ul>	Likely presence of design talent at local companies plus technical training resources at Lake Area Tech
Inside Sales (promising)	<ul> <li>Customer-centric workforce</li> <li>Entry level 2-year and 4-year grads</li> </ul>	<ul> <li>~1,600 employees within the customer service job family reside within 30-minutes (+)</li> <li>Concentration of customer facing jobs from the hospitality sector, a possible feeder pool</li> </ul>

#### DATA SOURCES: Research for the Office / Customer Service Target



- In addition to WDGC insight and proprietary data sources, the following sources provided information on segment trends, opportunities and concerns:
  - www.hartehanks.com/blog/the-future-of-inside-sales-managing-the-ever-changing-sales-landscape
  - https://www.deloitte.com/us/en/insights/industry/engineering-and-construction/engineering-and-construction-industry-outlook.html
  - Health Care Industry Trends E&Y
  - 2024 Trends in Health Care Payments Annual Report JP Morgan